

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 07th day of February'2024

C.G.No.74/2023-24/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. P. Sudheer Reddy, Inamadugu (V)
4th Ward, P.S. Reddy Street, Nellore District. Complainant

AND

1. Dy. Executive Engineer/O/Kovuru
2. Executive Engineer/O/Kovuru Respondents

This complaint came up for final hearing before this Forum through video conferencing on 02.02.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties. this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 15.11.2023 at Kovur filed the complaint stating that he applied for shifting of 11 KV line on 19.10.2020 and paid the shifting charges but shifting was not done and he asked for refund of the shifting charges paid by him, but in vain.



02. The said complaint was registered as C.G.No.74/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, after obtaining administrative approval for refund of the estimated charges paid by the complainant, the said amount was adjusted against the future current consumption charges pertaining to SC.No. 3711102000173 of the complainant vide RJ .No. 06/01-2024 of ERO/Kovur vide SAP. Doc.No. 100711338 Dt: 25.01.2024 and thereby redressed the grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also produced copies of necessary documents to substantiate their version. The complainant did not attend the enquiry through video conferencing and did not deny the version of the respondents. Hence, this Forum recorded the version of the respondents and opine that the complainant did not attend to the enquiry as his grievance was redressed and hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.



05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of February'2024.

Wing 07/02/2024

CHAIRPERSON

K. Ramachandra
Member (Finance)
07/2/2024

Same
Member (Technical)

G. Srinivas
Member (Independent) 7/2/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Wing